

## CABINET MINUTE 63 OF 11 SEPTEMBER 2012

### INVESTMENT IN CUSTOMER TRANSFORMATION AND ICT CORE INFRASTRUCTURE

The Director for Corporate Services submitted a report regarding the business case for the investment in the core ICT infrastructure and capacity to enable the Council to modernise working practices, transform how it reacted and worked with customers and drove efficiencies across the departments of the Council. Cabinet Members heard that –

- the initial cost of the project had been underestimated by 50 per cent as no business case had been produced;
- savings achieved from this project would repay capital borrowing within three years.

#### Alternative options considered and reasons for decision:

As set out in the report.

#### Agreed -

- (1) the Business Plan;
- (2) **TO RECOMMEND TO COUNCIL** that the capital programme is amended to include an additional £1.5m, making a total spend of £4.5m.

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*Note:*

*The full report in connection with this minute is available on the website*

*[www.plymouth.gov.uk/democracy](http://www.plymouth.gov.uk/democracy)*

*or by contacting Democratic Support on 01752 304867*